



Dear Starlight Homeowner,

As you are aware, there is a possibility that a hurricane could be approaching our area in the coming days. Starlight Homes understand that this can be a very stressful time for our current and future homeowners, and we want you to know that we take this matter very seriously. It's important to remember that although hurricanes are not preventable, they are predictable, allowing time to plan and prepare. Our hope is that this letter outlining the steps we are taking to make our homesites and community safe and secure, will allow you to focus on taking care of your family and home.

Stage 1 - Tropical Storm (5 days before possible landfall)

Once the National Weather Service has identified a tropical storm that is projected to impact our area, we begin to carefully track its activity and location. At this time, we begin cleaning up trash and loose debris and scheduling dumpsters to be emptied. We also begin to halt concrete block and framing, and focus on completing work to a point where things can be safely braced, while also securing loose material.

Stage 2 - Hurricane Watch (Typically 48 hours before landfall)

Once the National Weather Service has issued a Hurricane Watch for our area we will begin removing lot signs, permit boards, marketing signs, flags, model/spec home exterior furniture and potted plants to a secure onsite location such as inside garages. Portable toilets will be secured. Storm drain inlet protection will be removed. All exterior doors and windows will be closed and locked to help minimize wind and rain damage as much as possible. These procedures will also include amenities and the surrounding area.

Preparing for a hurricane takes time, but there is always the question of what will happen if everything is not able to be prepped as planned or the storm approaches quicker than expected. As the storm moves in closer, we will make alternate decisions which will include but are not be limited to filling dumpsters with dirt/sand, using tarps and straps to secure trash and material.

Stage 3 - Hurricane Warning (24-36 hours before landfall)

Once the National Weather Service has issued a Hurricane Warning for our area we will suspend activities and send all Starlight personnel and subcontractors home, so they have time to prepare their own homes and families for the storm.

Stage 4 – After the storm

Once conditions are safe, we will assess the damage and begin cleaning up. This process can take days or weeks depending on the severity of the storm.

When a home is lived in or beyond the drywall phase, including stucco and siding, there are some key factors to consider. Hurricanes consist of strong winds and blowing rain, which can force water to take paths that it normally would not take. These areas may include under doors, around windows, in roof vents, and even slab absorption. Starlight Homes follows strict building codes and even hurricane standards where permitted. However, the entry of water can



never be stopped 100% by construction standards. With this being said, homeowners should always prepare their house accordingly. Should you experience water entry we ask that you first try to minimize the damage, and then call your insurance company for further direction.

We ask that you help us as well by following many of the same steps mentioned above. In order to make sure dumpsters remain empty we ask that you please refrain from putting anything in the construction dumpsters.

There is no way to accurately predict how a hurricane will impact our area, however we certainly hope that by working together we can eliminate many of the damaging factors in our control.

Additional information can be found at the following link,
<https://horizonwesthappenings.com/hurricane/hurricane-irma-water-intrusion-411-guide>

Thank you,
Starlight Homes